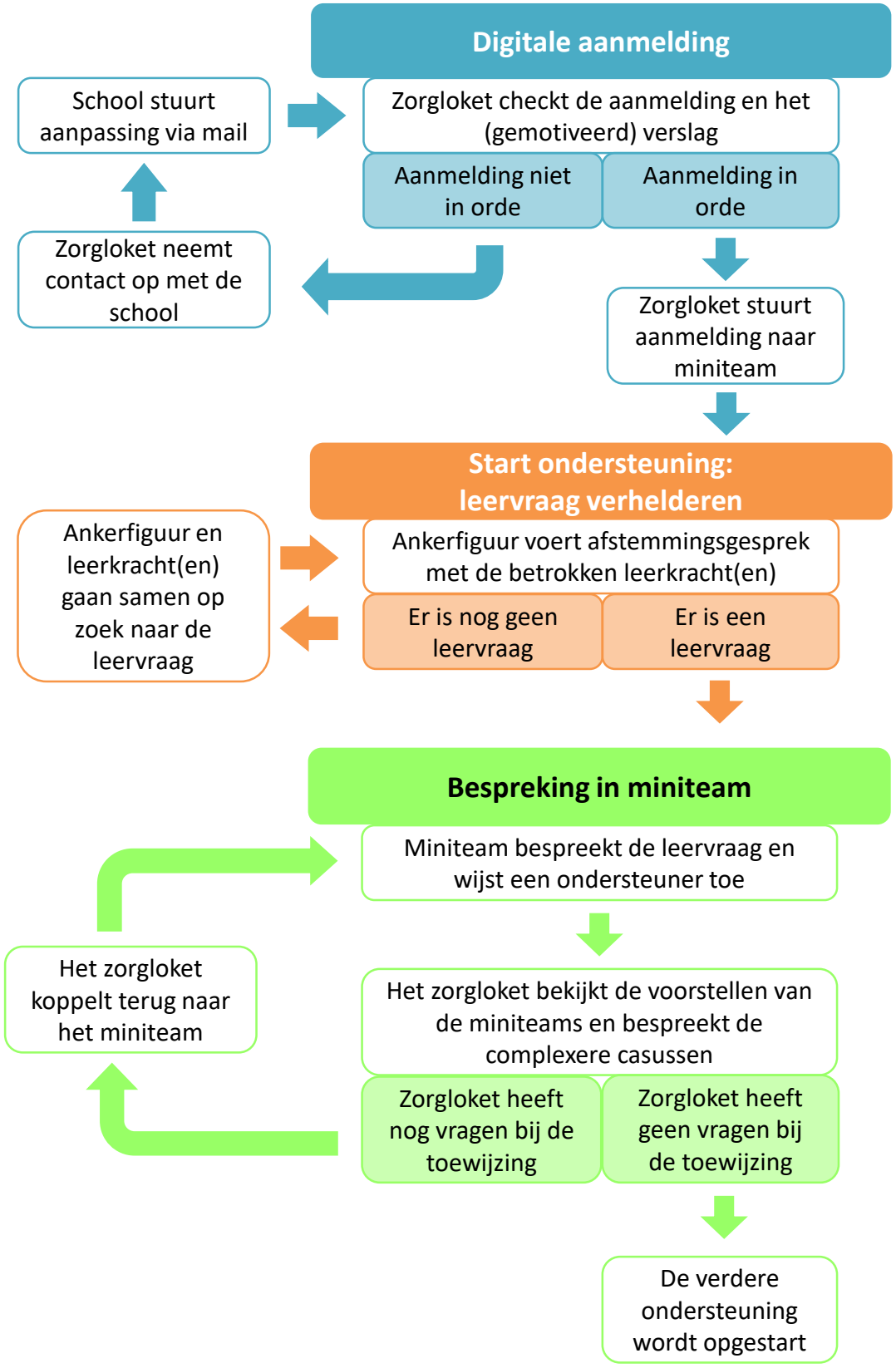Van aanmelding naar ondersteuning